



IntegrYS Energy Services (IntegrYS Energy) Terms of Website Use

(Revised June 4, 2008)

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We may modify or discontinue any aspect or component of the website at any time. If you breach any of these Terms of Use, we can terminate your right to use the website, although non-termination shall not be deemed a waiver of the Terms of Use. Upon termination, you agree to immediately delete or destroy any downloaded or printed material obtained from the website.

Content

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3. engage in conduct, during use of the website, that is unlawful, threatening, harassing, abusive, fraudulent, defamatory, libelous, or invasive of the privacy or publicity rights of others;
4. upload, post, publish, transmit, reproduce or distribute through the website any material that contains advertising solicitations, bulk unsolicited e-mails or spam, chain letters, pyramid opportunities, or offers for the sale of goods or services;
5. upload, post, publish, transmit, reproduce, or distribute through the website, or place any links on the website to, any material that is vulgar, obscene, profane, hateful, sexually explicit, or otherwise objectionable or unlawful;
6. alter, interfere, or disrupt the content or functioning of the website or IntegrYS Energy's service, including, but not limited to, uploading, posting, or transmitting any material, including, but not limited to, material such as that containing viruses, Trojan horses, worms, time bombs, cancelbots, or other computer programming routines, links, or material that may damage, interfere with, capture, intercept, or expropriate the website or any data contained therein, or otherwise disproportionately burden the operation of the website;
7. use the website to gain unauthorized entry or access to other computer systems or networks;
8. "mirror" the website or any of its content on any other server without the express prior written permission of IntegrYS Energy;
9. impersonate any person or entity, falsely state or otherwise misrepresent your affiliation with any person or entity, forge headers or otherwise manipulate identifiers in order to disguise the origin of any content that you post, or otherwise transmit to us via the website;
10. upload, post, publish, transmit, reproduce or distribute through the website any material that encourages conduct that would constitute a criminal offense, give rise to civil liability, or otherwise violate any law, regulation, or government order; and/or,

1. modify, adapt, translate, prepare derivative works from, decompile, reverse engineer, disassemble or otherwise attempt to derive source code from or through the website, any products or services made available or serviced through the website, or any third party applications made available or otherwise accessible through the website.

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Username and Passwords

The website offers users a variety of functions and services. Many of the services use personal and customer account information, customer usage and pricing information, and data prepared for the customer, including, but not limited to, reports, data aggregations, analyses, assessments, strategies, and/or opinions, as applicable, relating to potential improvements in energy efficiency, conservation, or cost savings; procuring energy commodity, ancillary services, utility services; and energy-related hedging and risk management through physical transactions.

To protect your privacy, we may require that you log into the website with a username and password. The establishment of such username and password shall be deemed to be consent by you and your acceptance of our compiling and making available information for you to access through our website. We reserve the unqualified right to:

1. accept or decline an application to create a username and password;
2. terminate any username; and,
3. discontinue the provision of any service related to such a username.

When creating a username, you will either designate or receive a username and password that you can use to establish your identity when you sign in for and use certain services. You agree to:

1. provide accurate and complete information when creating a username;
2. update your information as necessary so that it remains accurate and complete; and,
3. not to impersonate any other person, operate under an alias, or otherwise conceal your identity.

The right to use the services and functions of a username on the website is limited to you as the party enrolling and those authorized persons to whom you give, at your sole risk and liability, your password. You are responsible for safeguarding your username and password and agree to hold Integrus Energy harmless from any claims resulting from improper use of your password. You agree to be responsible for all acts or omissions with respect to access to or use of a username by any person using your password. Please contact Integrus Energy immediately if you believe that the security of your username or password has been compromised.

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The website may offer interactive features that allow you to, among other things, submit nomination changes, acknowledge constraint day notifications, create purchase price estimates that combine data stored by Integrus Energy and inputs provided by you. You acknowledge and agree with respect to submitting information to Integrus Energy that the information you submit is true and accurate as of the time of the submission and agree to notify us if the information is no longer accurate or complete. You agree and acknowledge that any purchase price estimates provided are an indication of the potential purchase price available to you, but contingent on the accuracy of the inputs submitted by you, the accuracy of the stored data, and other factors. You agree that the creation of a purchase price estimate is not a solicitation to buy or sell energy, unless otherwise expressly designated as such.

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SSL and Encryption

The process of logging on that requires usernames, passwords, or any personal information that you enter in fields or forms is secured using an industry standard security technology known as Secure Sockets Layer ("SSL"). By using SSL, we attempt to safeguard the confidentiality of your username, password, and other personal information. For SSL to work, your browser must be capable of supporting SSL. Please check with your browser manufacturer for details.

Encryption is the process of converting information into a more secure format for transmission. The plain text is converted to scrambled code while being transmitted, and then decrypted back to plain text at the receiving end of the transmission. Currently there are 2 levels of encryption generally available in web browsers: 40-bit encryption, and 128-bit encryption. The 128-bit browser offers the highest level of encryption generally available in North America today and provides the best protection when transmitting confidential data over the Internet.

- The web address will have a **https** instead of http in SSL.
- The bottom bar of your browser will also have a "lock" symbol in SSL.

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